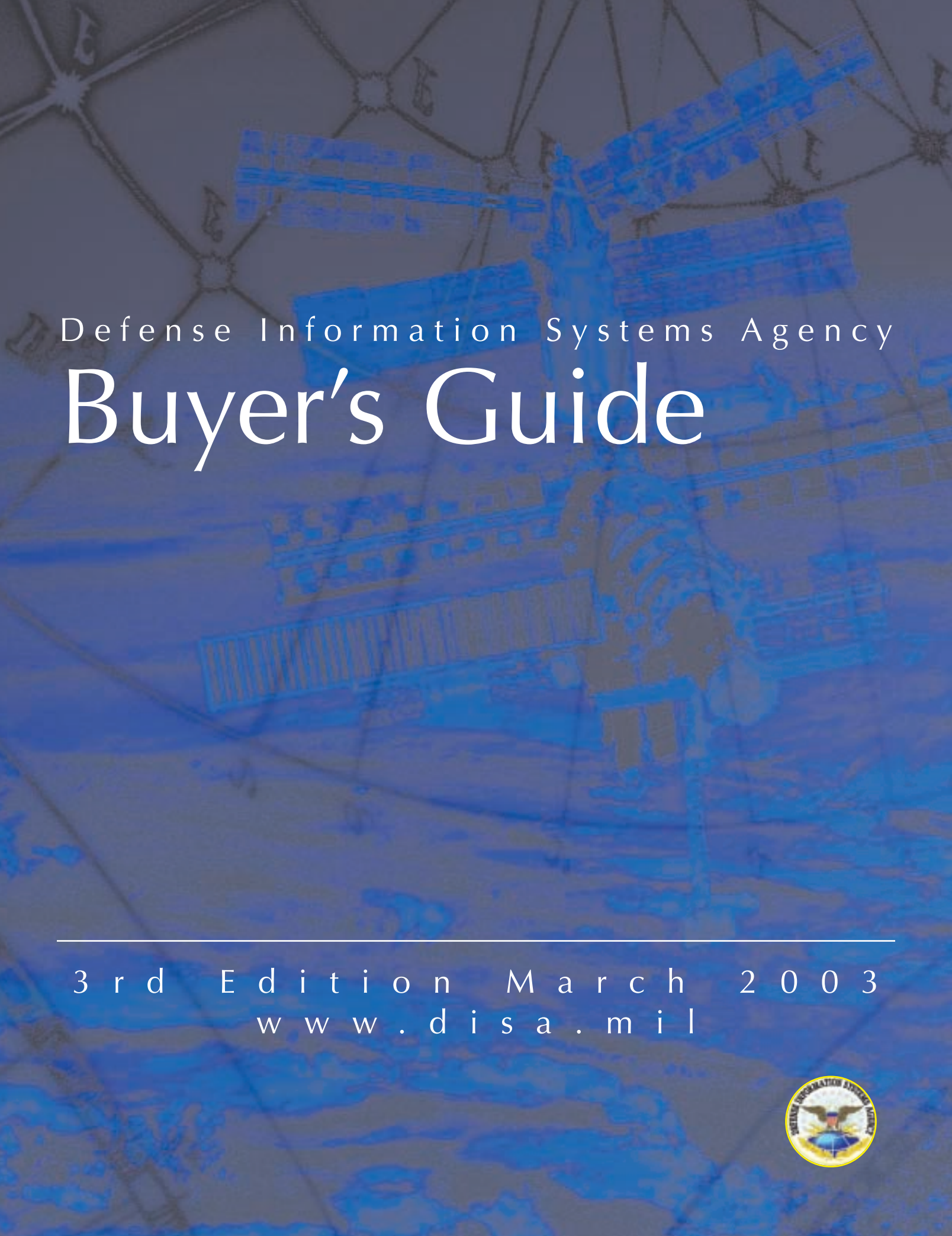

Defense Information Systems Agency

Buyer's Guide

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www.disa.mil

DEFENSE INFORMATION SYSTEMS AGENCY
701 S. COURTHOUSE ROAD
ARLINGTON, VIRGINIA 22204-2199

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To Our Valued Customers:

On behalf of all the employees of the Defense Information Systems Agency, I am pleased to present the 2003 DISA Buyer's Guide. I'm confident you will find the guide to be a great source of information on the global net-centric capabilities offered by our Agency.

We are implementing several new initiatives this year to leverage DISA's information sharing infrastructure. One example is the Defense Collaboration Tool Suite: a flexible, commercial off-the-shelf application providing the DOD with interoperable, synchronous, and asynchronous collaboration capability. This is just one of many global net-centric capabilities that DISA offers to its broad and important customer base.

We want to help you achieve the edge necessary for complete mission success. If you need additional information on anything in the guide, please contact us so we can bring you up-to-date on our current efforts. Our goal is to be the DOD provider of choice for all C4 systems requirements.

As America pushes forward in the Global War on Terrorism, DISA understands the importance of effective C4 systems. Our experts stand ready to serve. You deserve the best, and DISA is committed to delivering unsurpassed capabilities to all our customers.

HARRY D. RADUEGE, JR.
Lieutenant General, USAF
Director

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PRODUCTS, SERVICES AND SYSTEMS

CONTRACTS

Publisher's Note

Kerrigan Media International Inc., publisher of *Military Information Technology,* produced the DISA Buyer's Guide 2003. The magazine, which publishes 10 times each year, reports on a wide range of C4ISR issues. The Rockville, MD, company also publishes *Military Training Technology, Military Medical Technology, Miltary Aerospace Technology,* and *Special Operations Technology*. This catalog was designed by KMI's Elaine Flood. Content was compiled by DISA Public Affairs.

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Defense Collaboration Tool Suite (DCTS)

The Defense Collaboration Tool Suite (DCTS) is a flexible, commercial off-the-shelf (COTS) application providing interoperable, synchronous and asynchronous collaboration capability to the Department of Defense's (DoD) agencies, Combatant Commands and military services. The DCTS program identifies, fields and sustains a dynamic set of evolving standard collaboration tools that bridge between DoD and the Intelligence Community. These tools enhance simultaneous, ad hoc crisis and deliberate continuous operational action planning (vertically and horizontally) across operational theaters and other domains that provide operational units and defense organizations simultaneous access to real-time operational, tactical and administrative information.

DCTS offers voice and video conferencing, document and application sharing, instant messaging and whiteboard functionality to support defense planning. It enables two or more distributed operational users to simultaneously participate in the mission planning process ("collaborative") without the need to be co-located ("distributed"). With DCTS, military forces enjoy the capability to link various command, control, communications, computers and intelligence (C4I) and mission planning systems together on a common network to share data, conduct collaborative planning and collaboratively consult on information and data at various locations around the world.

The DCTS strategy is to provide standards based services via COTS applications while supporting government off-the-shelf (GOTS) required extensions to meet DoD Combatant Command/Service/Agency or team unique requirements. DCTS has demonstrated interoperability and compliance with DoD collaboration interoperability criteria and has passed interoperability testing at the Joint Interoperability Testing Command (JITC).

Initial fielding of DCTS V1.1.12 began in April 2002. By December 2002, it was installed at 63 sites worldwide, with another 62 sites to be installed in 2003 at all combatant commands, their major components and all the services. Fielding of DCTS V2.0, with several user enhancements, is scheduled for January 2003.

DCTS is available to Combatant Commands and all Department of Defense military services and agencies.

For more information, go to http://www.kt.jfcom.mil/workgroup/dod-ciwg/homepage.nsf.

Net Centric Enterprise Services (NCES)

The Defense Information Systems Agency (DISA) is working to create a new Net Centric Enterprise Services (NCES) program to provide enterprise services in support of the Global Information Grid (GIG). When approved, NCES will provide Department of Defense (DoD) organizations ubiquitous access to reliable decision-quality information through net-based, services infrastructure and applications to bridge realtime and near-realtime communities of interest (COIs). NCES will empower the edge user to pull information from any available source, with minimal latency, to support the mission. Its capabilities will allow GIG users to task, post, process, use, store, manage and protect information resources on demand for warriors, policy makers and support personnel.

NCES will provide robust security for and coordinated management of netted information resources. It will also enable edge users to rapidly and precisely discover information resources, to efficiently task information providers, to post any information they hold, and to dynamically form collaborative groups for problems solving.

In warfighting, NCES compresses decision cycles by providing near real-time connectivity and computing power for warfighters and other national security users to pull the right information, at the right time, in the right format to meet operational and tactical needs. In business and support, it provides net-based services to reduce the need to build similar redundant capabilities and communities. An example is the Financial Management Modernization Program, which allows users to focus on building the work flows in support of their missions. All these capabilities allow for rapid exploitation of diverse data sources by individual and organizational users in a manner that can be customized to meet specific mission demands.

NCES will support the entire DoD and GIG community.

Electronic Commerce/ Electronic Data Interchange (EC/EDI)

DISA's eBusiness Applications Division supports Electronic Commerce/ Electronic Data Interchange (EC/EDI) by building and maintaining an infrastructure for electronic data interchange and by developing applications to support paperless contracting. The Department of Defense eBusiness Exchange (DEBX) is the hub of the EC/EDI infrastructure. It uses commercial EDI standards to provide translation and transport of data across the network. It processes about 30 million transactions per month.

There are several capabilities supporting EC/EDI and the DoD paperless contracting initiative:

Electronic Document Access (EDA) facilitates contract distribution and bill paying by allowing for the electronic distribution and on-line storage of contracts and contract-related documents.

Electronic documents from EDA are accessible by *Wide Area Workflow (WAWF)* for receipt and acceptance. WAWF will create a virtual contract payment folder, enabling authorized Defense contractors and DoD personnel to access documents required for a payment action in a paperless environment.

The *DoD Business Opportunities Project* provides a single point of entry and search capability for vendors to locate and access DoD solicitations on-line.

The *Past Performance Automated Information System (PPAIS)* allows DoD contracting offices to access on-line information regarding the past performance of potential contractors.

The *Central Contractor Registration (CCR)* allows contractors to register with all DoD contracting offices by entering information only once into the CCR database. It facilitates electronic funds transfer for payment to more than 170,000 registered contractors.

For additional information on eBusiness, go to http://www.defenselink.mil/acq/ebusiness/.

Defense Message System (DMS)

The Defense Message System (DMS) is the designated messaging system created by the Defense Information Systems Agency (DISA) for the Department of Defense (DoD) and supporting agencies. It is a flexible, commercial off-the-shelf (COTS)-based application providing multi-media messaging and directory services using the underlying Defense Information Infrastructure (DII) network and security services.

Installed and operational at 270 military installations worldwide, DMS provides message service to all DoD users (to include deployed tactical users), and interfaces to other U.S. government agencies, allied forces and Defense contractors. DMS provides two grades of enabled service: high and medium. High Grade Service provides organizational messaging/record traffic and replaces incompatible, unsecured email systems. Medium Grade Service, a protected messaging capability for individuals, leverages the installed base of COTS email products that are administered as standard network applications across DoD.

DMS Transition Hubs (DTH) provide DoD with a continuing capability to satisfy legacy messaging requirements, allied and tactical interoperability and emergency action message dissemination. It also supports Top Secret/Collateral messaging.

Implementation of DMS for tactical users and the Intelligence Community has begun and will continue through FY03. The full range of DMS operational capabilities are achieved through coordinated product releases. Each release is focused on a critical aspect of DMS, and builds new capabilities and updates established products as part of an integrated system. Release 3.0, which began fielding in July 2002 replacing Version 2.2, addresses essential Intelligence Community requirements and provides automated access controls for compartments, codes words and caveats. Following the full fielding of Release 3.0, the DTHs are scheduled to be closed in FY03.

DMS is available to DoD and its supporting agencies. To begin using this service, contact your military service/agency DMS program manager.

For more information, go to http://ww.disa.mil/apps/apm/ or contact DMS Customer Information Services at customer@ncr.disa.mil.

DoD Teleport System

Warfighters who deploy to remote areas of the world have learned through experience that not every place has the communications capabilities of the United States. They have learned to rely on heavily saturated military satellite capabilities to phone home for bombs, bullets, supplies and support. To augment heavily saturated Department of Defense (DoD) X-band satellites and gateway systems, DoD will augment its Standardized Tactical Entry Points (STEPs) with commercial satellite bandwidth capabilities. The Defense Information Systems Agency (DISA) was tapped to lead this expansion effort for DoD. DISA is implementing the DoD Teleport System, which will integrate, manage and control a wide variety of communications interfaces between the Defense Information System Network (DISN) terrestrial and tactical satellite communications (SATCOM) assets at a single point of presence. The DoD Teleport System will play a vital role in the overall Global Information Grid (GIG) architecture.

The DoD Teleport System is a telecommunications collection and distribution point providing deployed warfighters with multiband, multimedia and worldwide DISN reach-back capabilities that far exceed the capabilities provided to today's warfighter. The Teleport program is an extension of the STEP program that currently provides reach-back for deployed warfighters via the Defense Satellite Communications System (DSCS) X-band satellites. Teleport enhances STEP by providing additional connectivity via multiple military and commercial SATCOM systems and providing a seamless interface into the DISN. It will also provide significantly more throughput to the warfighter.

Deployed warfighters will be able to access pre-positioned DISN services at Teleport sites strategically located around the world. The DISN services comprise the Defense Switch Network (DSN), Defense Red Switch Network (DRSN), Unclassified but Sensitive Internet Protocol (IP) Router Network (NIPRNet), Secret IP Router Network (SIPRNet), Joint Worldwide Intelligence Communications System (JWICS) and Video Teleconferencing (VTC). The DoD Teleport System will be implemented in a phased approach of three generations:

Generation One Currently being implemented, the DoD Teleport Generation One (fiscal years 2003 and 2004) architecture adds capabilities to a subset of existing STEP sites. Generation One will provide satellite connectivity for deployed tactical communications systems operating in X-band (DSCS and follow-on X-band satellites), commercial C and Ku bands and the ultrahigh frequency (UHF) band. The Teleport core sites are Fort Buckner, Japan, and Northwest, Va. There are two split-core sites: Lago Patria, Italy, and Ramstein/Landstuhl, Germany; and Wahiawa, Hawaii, and Camp Roberts, Calif. The European split-core site takes advantage of existing C- and Ku-band earth terminals at Ramstein. Because of the commercial Ku-band satellite coverage available in the continental United States (CONUS), Camp Roberts supports Wahiawa with Ku-band access via direct DISN connectivity in Generation One. The remaining STEP sites will continue to provide X-band connectivity into the DISN as part of the DoD Teleport System.

Generation Two (fiscal years 2004 and 2005) notional architecture depicts how the DoD Teleport System will be supplemented with Ka-band, L-band and extremely high frequency (EHF) SATCOM capabilities. The Ka-band terminals will provide interfaces to the Wideband Gapfiller System (WGS) program, which will provide Ka-band and X-band coverage with throughput far exceeding the current DSCS satellite constellation. In Generation Two, Wahiawa, Camp Roberts, Lago Patria and Ramstein/Landstuhl will be expanded to independent core sites. Bahrain will provide EHF-band capabilities that are necessary to meet Operational Requirements Document (ORD) coverage requirements. To the maximum extent possible, existing high frequency (HF) radio capabilities will be integrated into the Teleport. This architecture is subject to changes as recommended by future Analysis of Alternatives (AOA) and Cost As an Independent Variable (CAIV) studies.

Generation Three (fiscal years 2006 through 2010) consists of technology insertion for the Advanced EHF System, Advanced Narrowband System and the Advanced Wideband System, including technology upgrades for baseband equipment. Exact implementation of these advanced systems within the Teleport architecture will become better defined as the systems mature.

For more information about the DoD Teleport System, call (703) 882-0752.

Acquisition, Logistics and Facilities Directorate (AQ)

The Defense Information Systems Agency (DISA), Directorate for Acquisition, Logistics and Facilities (AQ) provides creative, responsive and best-value information technology (IT) acquisitions for the Department of Defense (DoD) and other federal, state and local agencies worldwide. Covering the entire spectrum of IT products and services, AQ rapidly acquires everything from networks, software, hardware, information security, operations and maintenance to total integrated business solutions.

Through its contracting organization, DITCO, AQ offers a family of umbrella contract solutions that have many attractive customer features, including "designed-in" flexibility in pricing, scope, terms and contractor teaming arrangements. Processing is fast and easy, with average processing times ranging from two to 19 days. Customers are delighted with the extensive selection of existing contracting solutions, saving vital time and money in quickly satisfying customer requirements versus developing their own contracts.

AQ has established partnerships with over 600 contractors. However, should the umbrella contract solutions not be in the best interests of the customer, AQ stands ready to support customer requirements through customized solutions, Blanket Purchase Agreements, Basic Ordering Agreements, GSA Schedules and other agency contracts. To better respond to the immediate needs of its customers, AQ has field offices strategically located in Europe, the Pacific Rim, Alaska and Southwest Asia. In the continental United States (CONUS), AQ has offices in the National Capital Region (NCR) and at Scott Air Force Base, Ill.

AQ provides world-class, one-stop, life cycle acquisition support that includes: acquisition strategy and planning; contract negotiation, award and administration; acquisition legal services; price/tariff analysis; and complete financial services.

The AQ customer base spans from the White House to deployed combat units, including defense agencies, military departments, combatant commanders, other federal government agencies and state and local governments.

For additional information, contact any of the following:

DITCO-Scott AFB: (618) 229-9100/ DSN 779
DITCO-NCR: (703) 681-0921/ DSN 761
DITCO-Europe: 011 49 6302 922711/ DSN 314-496-7277
DITCO-Alaska: (907) 552-3132/ DSN 317-552
DITCO-Pacific: (808) 473-2514/ DSN 315-473
Business Development: (618) 229-9486/ DSN 779

Computing Services Directorate (CSD)

DISA Computing Services (CSD) provides computer processing for the entire gamut of combat support functions, including transportation, logistics, maintenance, munitions, engineering, acquisition, finance, medicine and military personnel readiness. With more than 800,000 users, DISA operates over 1,200 applications in 15 geographically separate facilities utilizing more than 55 mainframes and 1,350 servers. Supported applications provide command and control of warfighting forces, facilitate mobility of the warfighter through maintenance of the airlifter and tanker fleets, provide warfighter sustainment through resupply and reorder, and manage the medical environment and patient care.

The rapid evolution of data processing and communication technologies has created a new computing paradigm for DISA. This paradigm is driven by both rapid technology advances presented by the commercial market and the absolute need to ensure "best value" solutions for the military essentiality inherent in support of the warfighter. DISA's computing services are based on the following key principles:

Requisite computing services will always be available to the warfighter to deploy, employ and sustain the force;

Computing capability will always be reliable, scalable, secure and interoperable

Computing costs will be the lowest possible, commensurate with meeting customer requirements for constant availability with best-value solutions.

DISA's computing facilities feature diverse locations, a defense-in-depth philosophy and dual high-capacity Defense Information System Network (DISN) connectivity; they also utilize automated systems management to control computing resources and gain economies of scale. DISA has adopted an assured computing philosophy and implemented initiatives to ensure information and mission critical applications are continuously available to customers. Such initiatives include facilities upgrades, improved equipment availability, diverse and redundant communications, improved software availability and measures to remotely replicate data. Assured computing, coupled with the ability to rapidly increase processing and storage capacity via utility contracts, enables DISA to provide the availability and surge capabilities that customers require.

DISA offers computer processing services on both DISA-owned and customer-owned platforms. Services include computer operations, data storage, systems administration, security management, capacity management, system engineering, web and portal hosting, architectural development and performance monitoring.

Services are provided by a highly skilled work force and performed in state-of-the-art computing facilities strategically located throughout the continental United States. DISA facilities are operational 24 hours a day, seven days a week, 365 days a year, and support both unclassified and classified computing environments. Services are available to Department of Defense services, agencies and combatant commanders.

For more information, go to http://www.westhem.disa.mil/.

Customer Advocacy Directorate (CA)

Customer Service

At the Defense Information Systems Agency (DISA), customer advocacy means anticipating and understanding our customers' needs, championing those needs throughout DISA, and facilitating and enhancing communication within the entire DISA team to ensure that the customer is successful. The Customer Advocacy Directorate (CA) is an expansion of the advocacy concept. In the words of DISA Director Lt Gen Harry D. Raduege Jr., the creation of CA "reflects our very real need to focus on the customer and to make the customer central to every decision we make." Customer Advocacy's mission is to enable the successful use of DISA information technology solutions toward customers' effective mission accomplishment.

CA houses customer advocates who are responsible for supporting the various needs of DISA's diverse customer communities. The customer advocates are organized into two groups, one supporting Military Department customers and the other supporting both Department of Defense agencies and federal agency customers, including parts of the Intelligence Community.

Customer Advocates represent DISA customers throughout the Agency in defining, refining and articulating their needs and priorities; facilitate issue resolution to enable DISA to consistently deliver the highest levels of customer support; and provide information to existing and potential customers, articulating the qualities and features of DISA products and services and, as necessary, DISA work priorities.

CA also offers several customer support activities through the Customer Focus Center and the Strategy and Analysis Division. The Customer Focus Center's (CFC) primary function is supporting the customer advocates by providing technical expertise and internal follow-up on customer issues, while also working customer issues with the DISA Command Center and spearheading process improvement. CFC is also responsible for organizing and hosting key customer visits, and managing progress on DISA's 500 Day Plan. This important plan translates direct input from DISA's customers into priority actions to be worked by DISA over a 500-day period.

The Strategy and Analysis Division sponsors the Senior Executive Account Manager (SEAM) Partnership Program, which provides a direct link between DISA's senior executives and the customer. This division maintains the Director's Dashboard, a web-based tool providing the DISA Director and Vice Director an immediate view of the status of critical customer-related issues. The division also publishes *The Customer Connection*, a quarterly newsletter available to DISA customers. Finally, the division is responsible for the production of the annual DISA Customer Partnership Conference. The conference is a forum for customers to communicate their priorities and concerns face-to-face with key DISA personnel, and for DISA to exhibit current and future services and initiatives.

For additional information, go to http://www.disa.mil/ca/ or contact:
Customer Advocacy Directorate: (703) 607-6704/ DSN 327
MilDep Support Division: (703) 882-2174/ DSN 381
Agency Support Division: (703) 882-0711/ DSN 381
Customer Focus Center: (703) 607-6406/ DSN 327
Strategy/Analysis Division: (703) 882-0926/ DSN 381

Defense Technical Information Center (DTIC)

The Defense Technical Information Center (DTIC) is the central facility for the collection and dissemination of scientific and technical information for the Department of Defense (DoD). DTIC can meet the information needs of those looking for previous studies or striving to keep current with the latest scientific and technical information. DTIC's vast holdings include technical reports on completed research; research summaries of planned, ongoing and completed work; defense technology transfer agreements; and DoD planning documents.

DTIC hosts more than 100 web sites that encompass its own information holdings and numerous sites sponsored by components of the Office of the Secretary of Defense (OSD), military service headquarters organizations and several defense agencies.

The DTIC homepage (http://www.dtic.mil/) allows viewers to search, browse or locate DTIC, DISA, DoD/OSD and other related pages and information.

DefenseLINK (http://www.dtic.mil/defenselink/) serves as the official unified starting point for DoD information online.

STINET, Scientific and Technical Information Network, (http://stinet.dtic.mil/) is one of DoD's largest repositories of scientific and technical information available today.

DTIC furnishes information and support at no charge to these DoD and federal initiatives: Defense Experimental Program to Stimulate Competitive Research (DEPSCoR), Historically Black Colleges and Universities/Minority Institutions (HBCU/MI), Small Business Innovation Research (SBIR) and University Research Support/University Research Initiative (URS/URI).

DTIC's Handles Service (http://www.dtic.mil/dtic/handles), through which permanent name "handles" are assigned to electronic resources, plays a vital role in the preservation of DoD's Internet-accessible resources by ensuring their availability over time and changing data formats.

DoD's Scientific and Technical Information (STINFO) Manager Training Program is offered at DTIC Headquarters. This three-day course teaches STINFO professionals how to carry out the responsibilities of the DoD Scientific and Technical Information Program (STIP). Classes can be given off-site, and tailored or compressed to fewer days to meet the needs of specific groups. DTIC also offers web-based distance learning opportunities (http://www.dtic.mil/dtic/stinfo/). DTIC administers in-depth subject resources through the DoD Information Analysis Centers (IACs) (http://iac.dtic.mil/) and the Manpower and Training Research Information System (MATRIS) (http://dtica.dtic.mil/). Other services offered are electronic information alerts, customer service help desk, and reference and retrieval services.

DTIC's products and services are available to registered users. Those eligible to register include: DoD employees, current and registered potential DoD contractors, employees of federal government agencies, federal government contractors, and universities or colleges funded for research by DoD or the federal government. To register, go to http://www.dtic.mil/dtic/registration.

For more information, go to http://www.dtic.mil, or e-mail bcporder@dtic.mil. You can also call (800) 225-3842/ (703) 767-8267/ DSN 427, or contact one of DTIC's regional offices:
Northeastern: (781) 377-2413/ DSN 478, boston@dtic.mil; Southwestern: (505) 846-6797/ DSN 246, albuq@dtic.mil; Midwestern: (937) 255-7905/ DSN 785, dayton@dtic.mil; or Western: (310) 363-8980/ DSN 833, dtic-la@losangeles.af.mil.

Information Analysis Centers (IACs)

Information Analysis Centers (IACs) improve the productivity of researchers, engineers and program managers in the defense research, development and acquisition communities by collecting, analyzing, synthesizing and disseminating worldwide scientific and technical information in clearly defined, specialized fields or subject areas. IACs also promote standardization within their respective fields by providing in-depth analysis services and creating products. IACs respond to technical inquiries; prepare state-of-the-art reports, handbooks and data books; perform technology assessments; and support exchanges of information among scientists, engineers and practitioners of various disciplines within the scope of the IACs.

The IACs are formal organizations chartered by the Department of Defense (DoD) to help locate, analyze and use scientific and technical information. They are staffed with experienced technical area scientists, engineers and information specialists. They establish and maintain comprehensive knowledge bases, which include historical, technical, scientific and other information collected throughout the world and pertinent to their respective technical communities. IACs also collect, maintain and develop analytical tools and techniques, including databases, models and simulations. Thirteen contractor-operated DoD IACs are administratively managed by Office of the Program Manager, DoD Information Analysis Centers, within the Defense Technical Information Center (DTIC).

The centers include the Advanced Materials and Processes Technology IAC, Chemical and Biological Defense IAC, Chemical Propulsion Information Agency, Data and Analysis Center for Software, Human Systems IAC, Information Assurance Technology Analysis Center, and Infrared IAC. Others are the Modeling and Simulation IAC, Manufacturing Technology IAC, Nondestructive Testing IAC, Reliability Analysis Center, Survivability/Vulnerability IAC and Weapon Systems Technology IAC.

DoD is the primary focus of this service, but it is also available to DoD contractors, all U.S. government agencies and state and local governments. Individual IACs should be contacted directly for their particular areas of technical expertise.

Visit http://iac.dtic.mil or call (703) 767-9120 to determine which IAC should be contacted.

Enterprise Software Initiative (ESI)

Enterprise Software Initiative (ESI) is a partnership of several software suppliers that focuses on taking advantage of the Department of Defense (DoD) as the largest single software consumer in the world. This initiative works to create DoD-wide Enterprise Software Agreements (ESAs) that substantially reduce the cost of DoD common-use, commercial off-the-shelf (COTS) software. Savings of 50 percent to 70 percent of the GSA schedule prices is common. ESI is testing the concept of using up-front funding for initial wholesale software buys.

Check the web site to see if the software rights or maintenance have already been purchased and are available from the DoD inventory. If they are available, the buyer or requiring official must purchase designated software from the DoD inventory and reimburse the software product manager. If they are not available from the inventory or from an ESA, the buyer or requiring official may use an alternative method of acquisition as long as it complies with current laws and policy. Multiple agreements exist for DoD-wide use at no additional cost to users.

Licensing Agreements:
Business Modeling - BPWin/Erwin
Database Management - Oracle, Sybase
Enterprise Management - Tivoli, C-EMS
Enterprise Resource Planning - SAP
Info Assurance Tools (Anti-virus) - Symantec, Network Associates, Trend Micro
Operating Systems - Sun, Novell

Various other tools are added to the web site as agreements are reached. For more information, go to http://www.don-imit.navy.mil/esi/.

Joint Interoperability Test Command (JITC)

The Joint Interoperability Test Command (JITC) conducts testing of national security systems and information technology systems hardware, software and components. Services include developmental, conformance, interoperability, operational and validation testing. JITC provides "one-stop systems testing" with its one-of-a-kind array of test beds and uniquely qualified staff. The command can interface all of its on-site capabilities and its network with any other testing or operational facility worldwide. The JITC facilities are located at Fort Huachuca, Ariz., and Indian Head, Md. JITC is a member of the Major Range and Test Facility Base (MRTFB).

JITC services the Defense Information Systems Agency (DISA), combatant commands, the Department of Defense (DoD) and other federal agencies, allies, coalition partners and commercial vendors.

For complete service descriptions and points of contact, go to http://jitc.fhu.disa.mil.

Joint Spectrum Center (JSC)

The Joint Spectrum Center (JSC) has leading experts in spectrum planning, electromagnetic environmental effects (E3), information systems, modeling and simulation, and operations to provide complete, spectrum-related services to the military departments and combatant commands. JSC has extensive experience in applying electromagnetic environmental databases (including classified data) and analysis tools to assist in both the acquisition and operation of communications-electronics assets. JSC is a source of engineering expertise and services dedicated to ensuring effective use of the electromagnetic spectrum.

JSC provides services such as spectrum-planning guidance, system integration, system vulnerability analysis, environmental analysis, test and measurement support, operational support and spectrum management software development.

JSC provides support for spectrum planning, spectrum certification of new weapon and sensor system development, and training and operational support to the unified commands, military departments and defense agencies. These services are also available to federal and local government activities, U.S. industry and foreign nations that serve in interests of the U.S. Department of Defense and have the approval of the Office of the Assistant Secretary of Defense (OASD-C3I). JSC can provide these services to U.S. industry when the efforts are determined to be in the interest of national security.

After contacting the JSC, officials will meet with you to discuss your requirements and the capabilities and available services of the Center. If you determine you need the services of the JSC, a statement of work in the form of a task summary or a project plan will be prepared. When charges are necessary, they will be identified in the task summary or project plan. Some services can be provided to Defense components at no cost.

For more information, go to www.jsc.mil or call (410) 293-2681/ DSN 281.

Acquisition Planning and Execution (APEX)

Acquisition Planning and Execution (APEX) is a web-based system that allows users to electronically develop, save, route for review and approval, and/or print a complete task order requirements' package using either Netscape or Internet Explorer browsers. In addition, APEX guides customers through the process of scoring contractors' proposals in a Fair Opportunity acquisition scenario. This tool enables customers to enter a single application (a web browser) and access the form templates they need to develop a requirements package that includes the Statement of Work, the Independent Government Cost Estimate, the funding document and other documents as applicable. Users from all over the world can prepare their packages the same way internal users do without worrying about forms accessibility, proper formatting or versioning of software.

This tool is available to any organization that seeks to use certain Defense Information Systems Agency (DISA) contracting vehicles. Currently, the tool supports DISA's family of large Indefinite Delivery/Indefinite Quantity (IDIQ) Information Technology (IT) services contracts. These vehicles increase the available services in the IT, Telecommunications, Networking and Information Assurance business areas. New contracts are continually added as they become available.

APEX runs in the web and database space of the "DISA Direct" site. This is DISA's web entry to all acquisition-related services and applications. To get to DISA Direct, go to http://www.ditco.disa.mil/.

Once DISA Direct is accessed, users must register by clicking on the "Create UserID" link in the left menu column. After creating a username and password, users should choose the "Task Order Request" link from the same menu column to access APEX.

Questions should be forwarded to ACQWeb@ncr.disa.mil.

Content Staging/ Information Dissemination Management (CS/ IDM)

Content Staging/ Information Dissemination Management (CS/ IDM) provides warfighters at all levels (strategic, operational and tactical) with awareness of relevant, accurate information; automated access to newly discovered or recurring information; and timely, efficient and assured delivery of information in a usable format. CS/ IDM is a set of tools and services that has these characteristics and provides the baseline solution that turns information management concepts into reality. CS/ IDM's search and delivery capabilities are currently being fielded at several combatant commands, forward components and information producers. These services permit commanders to adjust information delivery methods and priorities for enhanced situational awareness, and allow information producers to advertise, publish and distribute information to the warfighter. They also enable information users to define and set information needs (profiles) to facilitate timely information delivery and to search information databases and retrieve desired products as required. CS/ IDM enhances the Global Broadcast Service and Secret Internet Protocol Router Network (SIPRNET) transport capabilities and improves bandwidth utilization.

As CS/ IDM deployments become more extensive, the complete complement of its tools and services will be available for use by all SIPRNet users. CS/ IDM is evolving into an enterprise service available to all authorized Department of Defense users as a net-centric service.

For additional information on CS/ IDM services and tools, contact the CS/ IDM Deployment and Sustainment Branch at (703) 681-2016/ DSN 761. Information is also available on the SIPRNet at https://idm1.solers.contractor.dss.smil.mil and on the Unclassified but Sensitive Internet Protocol Router Network (NIPRNet) at http://www.disa.mil/apc/idm_index.html.

DISN Data Services

The Defense Information System Network (DISN) provides interoperable, secure Internet Protocol (IP) and Asynchronous Transfer Mode (ATM) data communications services. The Unclassified but Sensitive IP Router Network (NIPRNet) provides seamless interoperability for unclassified combat support applications, as well as controlled access to the Internet. The Secret IP Router Network (SIPRNet) is the Department of Defense's (DoD) largest interoperable command and control data network, supporting the Global Command and Control System (GCCS), the Defense Message System (DMS), collaborative planning and numerous other classified warfighter applications. Direct connection data rates range from 56 kbps to 155 Mbps for the NIPRNet, and up to 45 Mbps for the SIPRNet. Remote dial-up services are also available, ranging from 19.2 kbps on SIPRNet to 56 kbps on NIPRNet. The DISN ATM Services (DATMS) provide unclassified ATM services and the DISN ATM Services-Classified (DATMS-C) provide secret ATM services to support unique customer requirements at data rates from 1 Mbps to 155 Mbps.

DISN Data Services are available to DoD services and agencies, their supporting contractors and other federal government departments and agencies. SIPRNet is a U.S.-only network, and use of SIPRNet by non-DoD and contractor entities requires Joint Staff/J6T approval.

For unclassified data services, contact the NIPRNet service manager at (703) 882-0158/ 0166/ DSN 381; for DATMS-U services, contact the service manager at (703) 882-0132/0279; and for secure data services, contact the SIPRNet/ DATMS-C service manager at (703) 882-0190/ 0189/ DSN 381. For more information, go to http://www.disa.mil/main/ns.html.

DISN Secure Voice Services

The Defense Information System Network (DISN) provides secure voice services using the Joint Staff Defense Red Switch Network (DRSN). This global, secure voice service provides the President, Secretary of Defense, Joint Chiefs of Staff, combatant commanders and selected agencies with command and control secure voice and voice-conferencing capabilities up to the Top Secret SCI level.

Department of Defense and federal government agencies that have Joint Staff approval can access the network. Joint Staff policy for obtaining service is in Chairman of the Joint Chiefs of Staff Instruction CJCSI 6215.01, dated Sept. 23, 2001. Upon approval by the Joint Staff, DISA will work with the customer and the appropriate military department to arrange for service.

For more information, go to http://www.disa.mil/main/ns.html or call (703) 882-0309/ DSN 381.

DISN Transport Services

The Defense Information System Network (DISN) provides a variety of voice, video and data transport services for classified and unclassified users in the continental United States (CONUS) and overseas (OCONUS). DISN supports customer requirements from 2.4 kbps to 155 Mbps (OCONUS) and 2.5 Gbps (CONUS). Its best-value network solutions include inherent joint interoperability, assured security, redundancy, high reliability/availability, 24/7 in-band and out-of-band network management, engineering support and customer service.

DISN transport services are available to all Department of Defense (DoD) agencies and military services, as well as other federal government agencies.

Services can be ordered through the telecommunications control officer (TCO), who will validate requirements and verify funding authorization.

For more information, go to http://www.disa.mil/main/ns.html.

DISN Video Services (VS)

The Defense Information System Network (DISN) provides interoperable dial-up and dedicated subscriber services for point-to-point and multipoint video teleconferencing. In addition to connecting unclassified video teleconferencing facilities (VTF), DISN VS can support up to, and including, Top Secret bridging requirements.

DISN Video Services are available to all Department of Defense (DoD) and, with Joint Staff approval, all federal government departments/agencies, as well as their contractors.

Procedures for completing a service request can be found on the VS web site (http://disa.dtic.mil/dissnvtc). Those who already have a transmission path can omit this procedure.

To access HUB services, obtain a Site ID (needed to schedule a conference) by completing and submitting a site registration form available online. If classified services are needed, also complete and submit an Access Approval Document (AAD) to DISA NS55 (EU22 for European requests).

For more DISN information, go to http://www.disa.mil/main/ns.html.

DISN Voice and Dial-up Services

The Defense Information System Network (DISN) provides global voice services through the Defense Switched Network (DSN), a worldwide private-line telephone network. Multilevel precedence and preemption (MLPP) capabilities on the DSN utilized by command and control users ensure that the highest-priority calls achieve connection quickly, especially during a crisis situation. The DSN also provides global data and video services using dial-up switched 56 kbps or 64 kbps Integrated Services Digital Network (ISDN) services. Secure voice services are provided by the Secure Telephone Unit, Third-Generation/ Secure Terminal Equipment (STU-III/STE) family of equipment that provides end-to-end encryption over nonsecure DSN circuits. Interfaces are provided between strategic and tactical forces, allied military networks and Enhanced Mobile Satellite Services (EMSS).

The military services and agencies in the Department of Defense (DoD) are authorized users, but other federal government departments and agencies, allies and DoD contractors can also use the DSN if approved by the Joint Staff (in accordance with CJCSI 6215.01).

For more information, go to "DISA Direct," an e-business ordering and tracking system at www.ditco.disa.mil/products/ASP/welcome.ASP.

Contact your telecommunications control officer to expand service at an existing location, or contact the DSN service manager for new service activation.

For more information on the DISN, go to http://www.disa.mil/main/ns.html.

Enhanced Mobile Satellite System (EMSS)

EMSS is a satellite-based Personal Communications System (PCS), utilizing a commercial satellite infrastructure to provide voice and low data rate data services from a mobile, lightweight terminal through a Department of Defense (DoD) dedicated gateway which accesses the Defense Information System Network (DISN). It is capable of providing secure service and non-secure access to commercial telephone services.

Modifications to the commercial system enable DoD to offer unique features such as end-to-end Type-1 voice encryption and protection of sensitive user information. DoD has established a dedicated Government EMSS gateway providing remote access to the Defense Switched Network (DSN), FTS-2001, Commercial Long Distance, Commercial International Long Distance and the DISN.

EMSS features include:
Global Coverage - Polar Regions (90 N/ 90 S), Ocean Areas (no gaps), Airborne Service, Secure Global handheld Communications
Encryption - End-to-end, Type 1 Voice and Non-Secure Data capability
Signaling - Protection of sensitive user information
Access - US Government Control, Denial of Service Protection, DSN MLPP Access

EMSS can also provide the following special features: Broadcast Service, Protected Paging, Unclassified but Sensitive Internet Protocol Router Network (NIPRNET) Connectivity, Short Burst Messaging, Conference Calling and Secret Internet Protocol Router Network (SIPRNET) Connectivity (2003).

The commercially available Iridium 9505 terminal will support secure communications by adding a removable National Security Agency (NSA) approved Type I Communications Security (COMSEC) sleeve which fits onto the user terminal.

EMSS is available as a service offering through DISA to DoD, other federal departments and agencies, state and local governments, and Joint Staff approved foreign and allied government users.

For more information on EMSS Ordering of Equipment & Services, go to one of the following web sites:

DISA - http://www.disa.mil
HOT TOPICS - DISA DIRECT -
https://www.ditco.disa.mil/products/asp/NonDOD_EMSS_info.asp
DISA Direct Order Entry (DDOE) System for web-entry “SMART TR” -http://www.ditco.disa.mil/products/asp/welcome.asp
IRIDIUM - http://www.iridium.com/

Customers can also call the Program Management Office (PMO) Customer Service at (703) 607-4888/ DSN 327, the DISN Service Center (DSC) at (618) 229-8856/ DSN 779 or the Help Desk Support General Dynamics Customer Care Center at (877) 449-0601/ DSN 282.

Global Combat Support System (GCSS) Combatant Commanders/ Joint Task Force (CC/JTF)

The Global Combat Support System (GCSS) Combatant Commanders/ Joint Task Force (CC/JTF) was developed by the Defense Information Systems Agency (DISA) to respond to the operational concept of Focused Logistics articulated in Joint Vision 2010, and reinforced in Joint Vision 2020. Focused logistics is the fusion of logistics information and transportation technologies for rapid crisis response; deployment and sustainment; the ability to track and shift units, equipment and supplies and the delivery of tailored logistical packages directly to the warfighter.

GCSS (CC/JTF) supports the Combatant Command/Joint Task Force level by supplying read-only access to comprehensive combat support (CS) information from authoritative CS data sources. This access provides the warfighter with a single, end-to-end capability to manage and monitor units, personnel and equipment through all stages of the mobilization process. By providing access to high-level integrated information and decision support tools, GCSS (CC/JTF) enhances the ability of Combatant Commands and JTF commanders to make timely, informed decisions.

GCSS (CC/ JTF) complements the Global Command and Control System (GCCS) by being fielded as a GCCS mission application. As such, it adds capability to the common Operational Picture, and provides a web-based query tool. Together, GCCS and GCSS present a comprehensive command and control (C2) and CS battlespace picture to its user community.

GCSS (CC/JTF) V2.0 fielding was completed in July 2002. Initial fielding of GCSS (CC/JTF) V3.0 Portal Capabilities to the Combatant Commands began in October 2002. DISA provides help desk support/problem resolution to the fielded capabilities. Enhancements are currently in development in support of GCSS (CC/JTF) Phase 4 Capability Increments (e.g. v3.1, v3.2 and v3.3). Ultimately, GCSS (CC/JTF) components will provide an integrated, user-friendly, information technology capability with little or no latency access for mission planning and operation to any authorized user, any place, at any time.

GCSS (CC/JTF) is designed to support primarily those working logistics or C2, such as combatant commanders and their components and JTF commanders; however, anyone who has GCCS access and has the adequate system configuration can request an account through the combatant commanders' J4 (functional component), which will approve accounts.

Current users can call the help desk at (703) 695-0671/ DSN 225.

For more information, go to http://www.disa.mil/gcss/gcsshome.html.

Global Directory Service (GDS)

Throughout the Department of Defense (DoD), most directories are designed and developed to support a limited user community or a specific system, application, service or network. As a result, the information in the directories is not interoperable or available between systems, applications and services/agencies throughout DoD.

The Global Directory Service (GDS) provides an enterprise-wide service for identification and other pertinent information about people, objects and resources, and makes it accessible from any place at any time. The GDS can replicate data from multiple data sources and make it available to DoD users through a central site. The GDS currently provides a DoD-wide search capability for information regarding DoD personnel (names, telephone numbers, e-mail addresses, Public Key Infrastructure [PKI] key encipherment certificates and certificate revocation lists) available on both the Unclassified but Sensitive Internet Protocol Router Network (NIPRNet) and the Secret Internet Protocol Router Network (SIPRNet). Future capabilities will include registration, privilege management and network services. Additionally, the GDS will eventually become the Public Key Infrastructure (PKI) and the Key Management Infrastructure (KMI) public directory.

The GDS is a public key enabled application, allowing anyone with a valid DoD PKI certificate and internet connectivity to access the service at https://iase.disa.mil/gds. Users should contact the GDS Help Desk at (800) 582-4764 or weblog@chamb.disa.mil for assistance.

For more information, contact the GDS Project office at GDS@ncr.disa.mil.

Global Command and Control System- Joint (GCCS-J)

As the Department of Defense (DoD) joint command and control (C2) system of record, the Global Command and Control System- Joint (GCCS-J) fuses a suite of critical warfighting capabilities to present an integrated, near real-time picture of the battlespace for planning and executing joint military and multinational operations.

GCCS-J is an essential component for achieving the full spectrum dominance articulated in Joint Vision 2020 and is central to successful implementation of DoD Transformation objectives. GCCS-J customers include the Commander-in-Chief; Secretary of Defense; National Military Command Center (NMCC); and Combatant, Joint Force and Service Component Commanders. The system is operational at more than 600 sites worldwide.

GCCS-J consists of hardware, software, procedures, standards and interfaces, providing worldwide connectivity at all levels of command. Built upon the Common Operating Environment (COE) infrastructure, GCCS-J integrates joint and Service/Agency C2 mission capabilities, databases, web technology and office automation tools. It provides an open system architecture that allows a diverse group of systems and commercial off-the-shelf (COTS) software packages to operate at any GCCS-J location.

GCCS-J implements a series of capability improvements fielded as spiral and emergent releases within evolutionary blocks. Currently in Block IV, each release supports evolving user requirements and includes new or upgraded functional capabilities on an adaptable and constantly improving architecture.

GCCS-J continues to provide essential warfighting functionality in support of Operation Enduring Freedom (OEF). Since May 2001, GCCS-J has delivered three spiral releases: v3.4.0, v3.5.0 and v3.6.0. GCCS-J v3.6.0, released in January 2003, accelerated delivery of specific intelligence functionality by four months. This functionality is critical to the continued execution of OEF by USCENTCOM and supporting commands.

GCCS-J Block IV culminates with GCCS-J v4.0.0, scheduled for global release in 2004. GCCS-J v4.0.0 is an essential prerequisite to implementing greatly expanded web-based solutions. GCCS-J v4.0.0 will introduce a more sophisticated "n-tier" architecture supporting dynamic infrastructure resources, thin browser-based clients and enterprise-wide services. GCCS-J v4.0.0 will introduce a new version of the underlying COE infrastructure and provide significant enhancements to mission capabilities in the areas of Force Planning, Intelligence, Readiness, Situational Awareness and Sustainment.

The combatant commands, military services and federal government agencies serve as sponsors and approving authorities for GCCS-J access for all entities under their direction. All other DoD components must coordinate with the Joint Staff, J33 (CSOD). Entities outside DoD must coordinate with the Joint Staff, J6.

For additional unclassified information, go to http://gccs.disa.mil/gccs/. Classified information is available on the GCCS Secret Internet Protocol Router Network (SIPRNet) web site. For SIPRNet access, contact your government Point of Contact.

Public Key Infrastructure (PKI)

The Department of Defense (DoD) Public Key Infrastructure (PKI) provides information assurance (IA) support services for command, control, communications, computers and intelligence (C4I). DoD PKI refers to the framework and services that provide for the generation, production, distribution, control, revocation, recovery and tracking of PK certificates and their corresponding private keys. Operating in concert with directories and tokens such as the Common Access Card (CAC), it supports registration of subscribers, dissemination of certificates and a full range of certificate management services. It was developed in accordance with the DoD Defense-In-Depth, layered IA strategy and data integrity requirements.

The integrated DoD PKI provides critically needed support to individuals, a broad range of government and commercially based security-enabled applications and network devices. Services include application-layer encryption for e-mail and authentication of network transactions (e.g., client authentication using secure socket layer (SSL) sessions) as well as data integrity and non-repudiation. The DoD PKI also provides for secure interoperability within DoD and with its federal, allied and commercial partners through PKI bridges.

The DoD PKI has been designed to support the entire DoD community, particularly the military, DoD civilians, reservists, retirees and dependents. Currently, issuance of the DoD PKI certificates for the combatant commands, services and agencies is handled through their respective registration authorities (RA), local registration authorities (LRA) and Real-Time Automated Personnel Identifying System (RAPIDS) workstations.

For more information, call (800) 582-4764 or e-mail weblog@chamb.disa.mil.

Transformation Solutions Division (TSD)

The Defense Information Systems Agency's (DISA) Transformation Solutions Division (TSD) is a leading provider of both improvement and decision support services. Its staff includes a group of highly trained management consultants and experienced operations research analysts whose specialties include process improvement, organizational change management, decision support, knowledge engineering, statistical analysis, performance measurement, process simulation, customer and employee satisfaction surveying, climate assessment and facilitation services-all of which may be conducted in TSDs state-of-the-art decision support facility or at the client's premises.

Internal DISA organizational elements and Department of Defense organizations involved in supporting command, control, communications, computers and intelligence (C4I) operations can benefit from this service.

For additional information and materials, go to http://www.tso.disa.mil. To request services, call (703) 681-2411/ DSN 761, or e-mail tso@ncr.disa.mil.

Analytical Services Inc (ASI)

Basic Ordering Agreement (BOA)

This BOA (DCA200-00-G-5007) provides a full range of technical support services in the areas of Information Technology.

What can this BOA be used for?
Software Development, Testing and Support
Computer Operations Support
Security
Configuration Management
Field Support
Commercial off-the-shelf (COTS) testing and evaluation
Information Assurance support

Who can use this contract?
The Department of Defense and other federal agencies

What is the best source to get information and materials?
E-mail DITCO Scott at DTS6S@scott.disa.mil.

What is the best process to use this contract?
Step-by-step instructions are available in the Customer Requirements Package and checklist available from the above e-mail address.

Vendor:
Analytical Services, Inc (ASI)

Coastal Systems Inc (CS)

Basic Ordering Agreement (BOA)

This BOA (DCA200-00-G-5006) provides access to Inrange Technologies products and Matrix Switch products.

What can this BOA be used for?
Computer Operations Support
Computer and Computer peripheral equipment

Who can use this contract?
The Department of Defense and other federal agencies

What is the best source to get information and materials?
E-mail DITCO Scott at DTS6S@scott.disa.mil.

What is the best process to use this contract?
Step-by-step instructions are available in the Customer Requirements Package and checklist available from the above e-mail address.

Vendor:
Coastal Systems Inc

Computer & Hi-Tech Management Inc (CHM)

Basic Ordering Agreement (BOA)

This BOA (DCA200-01-G-5001) provides a full range of technical support services in the areas of Information Technology.

What can this BOA be used for?
Installation of new computer equipment and/or network devices
Analysis, troubleshooting and maintenance of computer equipment, communication devices and networks
Computer Operations Support
Computer and Computer peripheral equipment
Cellular and other wireless telecommunications
Satellite telecommunications
Computer storage devices

Who can use this contract?
The Department of Defense and other federal agencies

What is the best source to get information and materials?
E-mail DITCO Scott at DTS6S@scott.disa.mil.

What is the best process to use this contract?
Step-by-step instructions are available in the Customer Requirements Package and checklist available from the above e-mail address.

Vendor:
Computer & Hi-Tech Management Inc

Computer System Designers (CSD)

Basic Ordering Agreement (BOA)

This BOA (DCA200-02-G-5004) provides a full range of information systems engineering and technical support services in the areas of Information Technology.

What can this BOA be used for?
Systems Engineering and Analysis
Network and Communications system architecture design
Design, performance tuning and maintenance for large scale relational database applications
Technical, engineering and economic evaluation of software and hardware for potential integration and use with existing or new systems
Help desk support services
Installation and maintenance of new/used computer equipment and/or network devices

Who can use this contract?
The Department of Defense and other federal agencies

What is the best source to get information and materials?
E-mail DITCO Scott at DTS6S@scott.disa.mil.

What is the best process to use this contract?
Step-by-step instructions are available in the Customer Requirements Package and checklist available from the above e-mail address.

Vendor:
Computer System Designers

Criticom Inc

Basic Ordering Agreement (BOA)

This BOA (DCA200-02-G-5001) provides a full range of technical support services in the areas of Information Technology.

What can this BOA be used for?
Systems Testing
Equipment Installation and Expert Integration
Requirements Analysis
Site Surveys
Network and/or System Design
Maintenance Help Desk Support

Who can use this contract?
The Department of Defense and other federal agencies

What is the best source to get information and materials?
E-mail DITCO Scott at DTS6S@scott.disa.mil.

What is the best process to use this contract?
Step-by-step instructions are available in the Customer Requirements Package and checklist available from the above e-mail address.

Vendor:
Criticom, Inc

DISN Global Solutions (DGS)

The Defense Information System Network (DISN) Global Solutions (DGS) contracts (DCA200-02-D-5000 and 5001) provide life cycle support management for the DISN worldwide.

What can the contracts be used for?
Program Management
Cost/Schedule Management
Financial Management
Systems Engineering
Hardware and Software Management
Test and Evaluation
Manufacturing, Engineering and/or Logistics Support
Network Information Services
Network Management and Control - CONUS and OCONUS
Installation and Maintenance for Asynchronous Transfer Mode (ATM) Protocol and Internet Protocol -(IP) Routers - Worldwide
Augmentation of CONUS Regional Network Operations and Security Center
Asynchronous Transfer Mode (ATM) Services - Worldwide
Management Information System (MIS) Support
DISN Service Center (DSC) Circuit Implementation Team
Transition Support Services
Transmission Operations Management Support
Defense Message System (DMS) Transition Hub (DTH) Hardware Maintenance
Integrated Digital Network Exchange (IDNX) Maint and Operations Management
DISN Training and/or Configuration Management
Program Management and Access
DISN Program Management Support
IDNX
Digital Voice System (DVS) Program Support and Operations Center Support

Who can use these contracts?
The Department of Defense, its authorized customers and other federal agencies

What is the best process to use this contract?
Contact the Contracting Officer's Representative (COR) at (703) 882-0787 or the Contracting Officer at (618) 229-9407.

Vendors:
Prime Contractors:
SETA Corp. (small business)
Science Applications International Corporation (SAIC) (large business)

Subcontractors:
There are several major subcontractors (large, small and small disadvantaged businesses); subcontractors can be added at the request of the prime contractors and are not limited to only one prime contractor.

DISN Global Services IDNX/PROMINA Companion Equipment Blanket Purchase Agreement (DICENet-BPA)

The Defense Information System Network (DISN) Global Services IDNX/Promina Companion Equipment Blanket Purchase Agreement (DICENet-BPA), DCA200-01-A-5002, provides Promina network hardware, software and maintenance through NET.COM. Promina remains the premier multi-service networking product in use by the Department of Defense (DoD). The ScreamTM Service Creation Manager Platform provides state-of-the art broadband switching capability for Internet Protocol (IP) and Asynchronous Transfer Mode (ATM). Also available is the ShoutIP Open Telephony Platform, which transports voice over a packet infrastructure. The DICENet BPA supports new requirements, as well as total system upgrades.

What can this BPA be used for?
Promina 100/200/400/800 Chassis
Promina OS SW
Promina Bus, Processor and Server Cards
IDNX-to-Promina Upgrades
Promina Miscellaneous Components
Promina Trunk Modules
Promina Data Modules
Promina Voice Modules
LAN/WAN Exchange (LWX) Modules
Packet Exchange (PX) Interfaces
PX Spares
Frame Express (FRX) Modules
Primeswitch Modules
Network Management Software and Documentation
Maintenance, Services, Logistics and Support
ShoutIP Open Telephony Platform
ScreamTM Service Creation Manager Platform
Ancillary Open-Market Equipment

Who can use this contract?
DoD and DoD-sponsored agencies

What is the best source to get information and materials?
Contact the Contracting Officer at (618) 229-9550 or tullockk@scott.disa.mil.
Contract Line Item Number (CLIN) information is available at http://www.NET.COM/Company/federal/f-gsa.

Vendors:
NET.COM (rated as small business for this BPA)

DISN Network Management Support Services- Global (DNMSS-G/NEC and DNMSS-G/ASC)

The DISN Network Management Support Services–Global (DNMSS-G) contracts (DCA200-99-D-5011 and 5015) provide engineering, development, integration, acquisition, implementation, management and operation support at task order-specified locations of the Defense Information Infrastructure (DII) and other specified DISN transmission systems and their designated network management systems. There are two related contracts to support these services. The Network Engineering Contract (NEC) performs activities relating to the management, development, engineering, integration, deployment, operations and maintenance of designated transmission, switching, network and network management systems. The Associate Support Contract (ASC) provides specified program support relating to project management and operations, including planning, engineering and development of designated networks and related systems.

What can this contract be used for?
Defense Switched Network (DSN) System Operations, Engineering and Management
DSN Network Implementation and Planning
Advanced DSN Integrated Management Support System (ADIMSS) Theater Support
Advanced DRSN (Defense Red Switch Network) Integrated Management Support System ARDIMSS Theater Support
DSN/DRSN Network Management Operational Support
DSN/DRSN Network Management Control Software
Integrated Network Management System (INMS) Development, Integration and Enhancement
Configuration Management System Development, Support and Maintenance

Who can use these contracts?
The Department of Defense and its authorized customers

What is the best source to get information and materials?
Contact the Contracting Officer at (618) 229-9544 or fensterg@scott.disa.mil.

What is the best process to use these contracts?
Contact the Contracting Officer listed above for ordering instructions.

Vendors:
DNMSS-G/NEC: DynCorp Information Systems, LLC
DNMSS-G/ASC: ARTEL, INC.

DISN Satellite Transmission Service- Global (DSTS-G)

The Defense Information System Network (DISN) Satellite Transmission Service- Global (DSTS-G) contracts (DCA200-01-D-5002 thru 5004) provide a full range of global fixed satellite bandwidth, earth terminals and related satellite-based business and enterprise services and solutions.

What can the contracts provide?
Fixed Satellite Bandwidth
Bandwidth and Service Management
Leased Earth Terminal Services
Purchased Earth Terminals if Approved by Army Communications-Electronics Command (CECOM)
Global On-Site Earth Terminal Operation and Maintenance
Commercial Teleport Services
U.S. and Foreign Bandwidth and Terminal Licenses and Approvals
Terrestrial Interconnection Services to Support Satellite Service
Host Nation Agreement-Negotiating Support
Systems-Engineering Support
First Right of Refusals and Guaranteed Reservations
DISN Common-User Hub Services
Multiple Location Turnkey Satellite Systems

Who can use the contracts?
The Department of Defense, its authorized customers and other federal agencies

What is the best source to get information and materials?
Go to www.disa.mil/D4/diioss/dstsgchar.html.

What is the best process to use these contracts?
Submit Telecommunications Service Requests (DISA Circular 310-130-1) and/or a Performance Work Statement. Numerous contacts are listed on the web sites for further assistance. Additional contact information is available at the web site above.

Vendors:
Prime Contractors:
Arrowhead Space & Telecommunications Inc. (small disadvantaged business)
ARTEL Inc. (small disadvantaged business)
Spacelink International LLC. (small business)

Subcontractors:
Multiple large, small and small disadvantaged businesses

DISN Transmission Services-Pacific (DTS-P)

The Defense Information Systems Network (DISN) Transmission Services-Pacific (DTS-P) contract is a communications "building block" of the Global Information Grid. DTS-P provides "one stop shopping," with the contractor handling all foreign carrier and local exchange carrier coordination to connect any site in the Pacific (including Alaska) to any location in the world. DTS-P also covers South America and regions under the responsibility of United States Southern Command.

What can this contract be used for?
Dedicated Transmission
Undersea Cable Leases
Satellite Communications
Asynchronous Transfer Mode (ATM) Services
Encryption and Timing
Equipment Installation and Maintenance
Network Management and Monitoring
Provisioning and Trouble Ticketing
Fiber Optic Cable Installation and Maintenance
Training

Who can use this contract?
The Department of Defense, other federal agencies and U.S. allies

What is the best source to get information and materials?
Contact MCI WorldCom at (808) 541-0385, the Defense IT Contracting Organization-Pacific (DITCO-PAC) at (808) 473- 2733, or go to http://www.ditco.disa.mil/pac.

What is the best process to use this contract?
Submit a request for service to DISA or contact DITCO-PAC using the above information.

Vendor:
MCI WorldCom

Enterprise Anti-Virus Software Contracts

The Enterprise Anti-Virus Software Contracts (DCA100-02-C-4046 and 4049, DCA100-03-C-4011) provide the latest generations of anti-virus technologies and capabilities, including new protection for wireless or Personal Digital Assistants, home and office firewalls, enhanced management/system administration tools, and global enterprise technical support. These licenses provide multi-layered protection with "best-of-breed" combinations from each vendor's products at the desktop, server, gateway and network levels. It is a fully funded and centrally purchased software enterprise license available for free download to all Department of Defense (DoD) users who have a .mil Internet Protocol (IP) address.

Who can use these contracts?
All of DoD and its military academies; DoD personnel within joint, NATO and coalition forces; DoD contractors authorized to use government-furnished equipment; the Coast Guard and civilian agencies.

What is the best source to get information and materials?
Contact the Contracting Officer at (703) 681-0306/ DSN 761, or go to http://www.don-imit.navy.mil/esi/.

For DoD software downloads, go to http://www.cert.mil.

Vendors:
Network Associates, Inc.
Northrop Grumman Information Technology (teamed with Symantec Corporation)
Government Technology Solutions, Inc. (teamed with Trend Micro)

EMC Corporation

Blanket Purchase Agreement (BPA)

The EMC BPA (DCA200-02-A-5010) provides Storage on Demand Services (SODS) priced as a monthly utility service.

What can this contract be used for?
Initial storage implementation
Software
System enhancements

Who can use this contract?
The Department of Defense and all federal agencies

What is the best source to get information and materials?
E-mail DITCO Scott at DTS6S@scott.disa.mil.

What is the best process to use this contract?
Step-by-step instructions are available in the Customer Requirements Package Checklist available from the above e-mail address.

External contracting agencies may place orders directly against this BPA by sending an e-mail requesting a copy of the BPA to the above e-mail address.

Vendor:
EMC Corporation

Iridium
Enhanced Mobile Satellite Service (EMSS)

The Enhanced Mobile Satellite Service (EMSS) contract (DCA100-97-D-0001) provides a full range of Iridium satellite and ancillary equipment to be used with Iridium satellite airtime service. For instance, the purchase of Iridium telephones, pagers, secure modules, ancillary equipment and active or inactive Subscriber Identification Modules (SIM) cards. Telephones can be used worldwide except for four countries: Hungary, Poland, North Korea and North Sri Lanka. With proper encryption loaded, an Iridium telephone to another Iridium telephone has Top Secret capability. An Iridium telephone also allows a Secret connection to a desktop telephone, and plans are underway to eventually provide a Top Secret capability. The purchase of a Subscriber Identification Module (SIM) card requires the customer to choose between two plans. Lead times are seven to 14 days.

What can this contract be used for?
To purchase the following equipment:
Iridium 9505-securable satellite telephones
Iridium-secure modules
SIM cards
Ancillary equipment (batteries, etc.)

Who can use these contracts?
The Department of Defense (DoD), authorized non-DoD customers and customers in Australia, the United Kingdom, Canada and New Zealand

What is the best source to get information and materials?
Contact the Contracting Officer at (618) 229-9458 or uhlesj@scott.disa.mil.

What is the best process to use these contracts?
Contact the Contracting Officer listed above for ordering instructions.

Vendor:
General Dynamics Decision Systems Inc.

Encore

The Encore contracts (DCA200-02-D-5005 thru 5014) provide a full range of information technology (IT) solutions requiring connectivity, interface or interoperability within the Global Information Grid (GIG). Remote ordering is allowed.

What can this contract be used for?
Enterprise Information Technology Policy and Planning
Integrated Solutions Management
Performance Benchmarking
Business Process Re-engineering
Requirements Analysis
Market Research and Prototyping
Information and Knowledge Engineering
Custom Application Development
Product Integration
Testing and Evaluation
Licensing and Support

Who can use this contract?
The Department of Defense and other federal agencies

What is the best source to get information and materials?
Go to http://www.disa.mil/D4/diioss/encorchar.html.

What is the best process to use this contract?
Task order guidelines at the above web site reflect easy, step-by-step instructions and sample documents showing how to assemble a requirements package.

The Encore Task Order (TO) Guidelines is a comprehensive handbook explaining Encore and providing templates for assembling your requirements package.

External Contracting Agencies may place orders directly against this contract. A copy of the contract is available at the above web site.

Vendors:
Prime Contractors:
Computer Sciences Corporation (CSC)
Electronic Data Systems (EDS) Corporation
Lockheed Martin Integrated Systems Inc.
Northrop Grumman Information Technology Systems
Thompson-Ramo-Wooldridge (TRW) Systems
Unisys, U.S. Government Group
Analytical Services Inc. (ASI)
Pragmatics Inc.
TranTech Inc.

Subcontractors:
Over 250

Global Enterprise Management Support (GEMS)

Global Enterprise Management Support (GEMS) contracts (DCA200-02-D-5020 thru 5023) will provide program management services to DISA in support of the Global Information Grid (GIG).

What can this contract be used for?
Task Order Management
Information Technology Management Support
Verification and Validation of Engineering Solutions
Information Technology Services

Who can use this contract?
The Department of Defense and other federal agencies

What is the best source to get information and materials?
Go to http://www.disa.mil/D4/diioss/gemschar.html.

What is the best process to use this contract?
Task order guidelines at the above web site reflect easy, step-by-step instructions and sample documents showing how to assemble a requirements package.

Vendors:
Bloodworth Integrated Technology Inc.
Keylogic Systems Inc.
Pragmatics Inc.
Taylor-Oden Enterprises Inc.

Hawaii Information Transfer System (HITS)

The Hawaii Information Transfer System (HITS) contract provides end-to-end telecommunications services for all Department of Defense (DoD) users and authorized agencies throughout the state of Hawaii. Services include data and telephone services right down to the customer's desktop or handset. HITS is a robust network with diverse routing, redundant switches and strong network management under DISA oversight. Over 28,000 users on 60 military installations throughout Hawaii use HITS for their telephone and network services.

What can this contract be used for?
Dedicated Transmission
Switched Voice (Analog and Digital)
Pierside Communications (Shiplines)
Switched Data
Asynchronous Transfer Mode (ATM) Services
Integrated Services Digital Network (ISDN) Services
24x7 Military Operator Services
Emergency 911
Customer Premise Equipment Installation and Maintenance
Network Management and Monitoring
Automated Provisioning and Trouble Ticketing
Fiber Optic Cable Installation and Maintenance
Training

Who can use this contract?
The Department of Defense, other federal agencies, U.S. allies and state and local governments

What is the best source to get information and materials?
Contact AT&T HITS at (808) 659-1400, the Defense IT Contracting Organization-Pacific (DITCO-PAC) at (808) 473- 2733, or go to http://www.ditco.disa.mil/pac.

What is the best process to use this contract?
Military customers should work through their local base communications officer to order services or contact DITCO-PAC at the above phone number or web address.

Vendor:
AT&T

Information Assurance (I-ASSURE)

Information Assurance (I-ASSURE) contracts (DCA200-00-D-5011 thru 5021) will provide solution-based engineering product services and technical support to produce unified, fully integrated systems security solutions for the Department of Defense (DoD).

What can this contract be used for?
Policy, Planning, Process, Program and Project Management Support
Standards, Architecture, Engineering and Integration Support
Solution Fielding/Installation and Operations
Education, Training, Awareness, Certification, Accreditation and Information Assurance Support

Who can use this contract?
DoD and other federal agencies

What is the best source to get information and materials?
Go to http://www.disa.mil/D4/diioss/iassurechar.html.

What is the best process to use this contract?
Task order guidelines at the above web site reflect easy, step-by-step instructions and sample documents showing how to assemble a requirements package.

External Contracting Agencies may place orders directly against this contract. A copy of the contract is available at the above web site.

Vendors:
ACS Defense Inc.
Artel Inc.
Computer Sciences Corp. (CSC)
Electronic Data Systems (EDS) Corporation
Northrop Grumman Information Technology Inc.
Pragmatics Inc.
SAIC Technology Services Corporation
SRA Corporation
TASC Inc.
Veridian Information
Getronics Government Solutions Inc.

Integrated Data Systems

Blanket Purchase Agreement (BPA)

This BPA (DCA200-03-A-5000) provides commercial off-the-shelf (COTS) software applications and support services that assist government acquisition teams in the efficient planning and execution of competitive source selections. Remote ordering is allowed.

What can this BPA be used for?
Source Selection Planning and Execution through the use of the Source Selection Tool "Decision Point"

Who can use this contract?
The Department of Defense and other federal agencies

What is the best source to get information and materials?
E-mail DITCO Scott at DTS6S@scott.disa.mil.

What is the best process to use this contract?
Step-by-step instructions are available in the Customer Requirements Package Checklist available at the above e-mail address.

External Contracting Agencies may place orders directly against this BPA. Contact the above e-mail address for a copy of the BPA.

Vendor:
Integrated Data Systems

Information Management Resources Inc

Basic Ordering Agreement (BOA)

This BOA (DCA200-02-G-5002) provides a full range of technical support services in the areas of Information Technology.

What can this BOA be used for?
Engineering Design/Support
System Engineering
Information Management
Technical and Training Support
Hardware Logistics and Maintenance

Who can use this contract?
The Department of Defense and other federal agencies

What is the best source to get information and materials?
E-mail DITCO Scott at DTS6S@scott.disa.mil.

What is the best process to use this contract?
Step-by-step instructions are available in the Customer Requirements Package Checklist available at the above e-mail address.

Vendor:
Information Management Resources Inc.

INFOPRO Corporation

Basic Ordering Agreement (BOA)

This BOA (DCA200-02-G-5005) provides a full range of technical support services in the areas of Information Technology.

What can this BOA be used for?
System Integration
Hardware/Software and Telecommunications Installation and Integration
Commercial off-the-shelf (COTS) Products (Hardware/Firmware and Software)
Network Support Services
Specifications Review

Who can use this contract?
The Department of Defense and other federal agencies

What is the best source to get information and materials?
E-mail DITCO Scott at DTS6S@scott.disa.mil.

What is the best process to use this contract?
Step-by-step instructions are available in the Customer Requirements Package Checklist available at the above e-mail address.

Vendor:
INFOPRO Corporation

International Maritime Satellite (INMARSAT)

The International Maritime Satellite (INMARSAT) contracts provide a full range of mobile satellite telecommunications airtime service, equipment and maintenance.

What can these contracts be used for?
Airtime Services (Secure and Nonsecure), Mobile, Maritime and Aero INMARSAT Areas
Equipment Purchase and Lease
Equipment Maintenance and Installation
Operational and Maintenance Training

Who can use these contracts?
The Department of Defense and its authorized customers

What is the best source to get information and materials?
Contact the Contracting Officer at (618) 229-9732 or haydens@scott.disa.mil.

What is the best process to use these contracts?
Interested customers should submit their Telecommunications Service Requests in accordance with DISA Circular 310-130-1.

Vendors:
Prime Contractors:
AOS Inc.
Global Communications Solutions
Arrowhead Space and Telecommunications
ADC International
O'gara Satellite Systems

Subcontractors:
Telenor
Stratos
Thrane and Thrane
Nera
Glocom
KVH
LandSea Systems
Rockwell Collins
Xantic

Marzik Inc

Blanket Purchase Agreement (BPA)

This BPA (DCA200-02-A-5014) provides Hardware and Software Equipment in support of StorageTek Products.

What can this contract be used for?
Tape Drive
Virtual Tape Systems
Tape Media
Libraries
Disk Subsystems
Network Equipment
Software

Who can use this contract?
The Department of Defense and other federal agencies

What is the best source to get information and materials?
E-mail DITCO Scott at DTS6S@scott.disa.mil.

What is the best process to use this contract?
Step-by-step instructions are available in the Customer Requirements Package Checklist available from the above e-mail address.

External contracting agencies may place orders directly against this BPA by sending an e-mail requesting a copy of the BPA to the above e-mail address.

Vendor:
Marzik, Inc.

Minority Institutions Technology Support Services (MITSS)

Minority Institutions Technology Support Services (MITSS), DCA100-00-D-4000 thru 4010, is an acquisition vehicle initiated by DISA to promote effective and efficient use of colleges and universities to sustain and advance Department of Defense (DoD) information technology programs.

What can this contract be used for?
Requirements Analysis
Systems Engineering
Telecommunications
Acquisition Management
Computer Systems Application Development
Systems Evaluation; Integrating and Testing
Integration and Training
Information Management
Information System Security; Modeling and Simulation
Electronic Commerce/Electronic Business
Information Technology Training
Studies in Advanced Information Technologies
Business Process Reengineering
Any related areas in which Historically Black Colleges and Universities (HBCU) and Minority Institutions (MI) may have expertise.

Who can use this contract?
All DoD contracting offices may directly place orders on a decentralized ordering basis with no fee.

What is the best source to get information and materials?
Contact the contracting officer's representative (COR) at (703) 681-2406, or go to http://disa.dtic.mil/D4/diioss/mitsschar.html.

What is the best process to use this contract?
Task order guidelines at the above web site reflect easy, step-by-step instructions and sample documents showing how to assemble a requirements package.

Vendors:
Alabama A&M University, Normal, AL
Florida International University, Miami, FL
Hampton University, Hampton, VA
Langston University, Langston, OK
New Mexico State University, Las Cruces, NM
Norfolk State University, Norfolk, VA
North Carolina A&T State University, Greensboro, NC
Prairie View A&M University, Prairie View, TX
Tennessee State University, Nashville, TN
University of Maryland Eastern Shore, Princess Anne, MD
University of New Mexico, Albuquerque, NM

MZM

Blanket Purchase Agreement (BPA)

The MZM BPA (DCA200-02-A-5016) provides systems engineering and technical support for intelligence, analytical, technical and program support for the Department of Defense (DoD) and all federal agencies.

What can this contract be used for?
Program and Project Management Support, Concept Evaluation, Vulnerability and Risk Assessments, Methodology Analysis and Development, Requirements Analysis, Analysis of Alternatives, Data Analysis, Data Acquisition, Acquisition and Evaluation of commercial off-the-shelf (COTS)/ government off-the-shelf (GOTS) software/hardware, and Studies and Analyses in the areas of:

Homeland Security Analytical and Training Support
Critical Infrastructure Protection Planning and Analysis
Fusion Support and Planning and Execution
Information Operations Planning Support
Law Enforcement Planning and Analysis
Systems Integration and Information Technology
Policy Development and Legal Analysis
Federal Liaison and Public Affairs
Business Process and organizational Management Planning
Geospatial Information Integration
Document Exploitation
Measurement and Signature Intelligence (MASINT)
All Source Intelligence and Analysis Support

Who can use this contract?
DoD and all federal agencies

What is the best source to get information and materials?
E-mail DITCO Scott at DTS6S@scott.disa.mil.

What is the best process to use this contract?
Step-by-step instructions are available in the Customer Requirements Package and Checklist available from the above e-mail address.

External contracting agencies may place orders directly against this BPA. Contact the above e-mail address for a copy of the BPA.

Vendor:
MZM, Inc.

Next Generation (NexGen) Engineering

Next Generation (NexGen) Engineering contracts (DCA100-02-D-4003 thru 4009 and 4017) provide information technology (IT) engineering services, capabilities and enabling products supporting DISA, the Department of Defense (DoD) and other federal agencies.

What can this contract be used for?
General Services Engineering
Information Systems Engineering
Network Engineering
Security Engineering
Systems Engineering
Systems Implementation
Information Technology Standards
Program Management

Who can use this contract?
DoD and other federal agencies

What is the best source to get information and materials?
Go to http://www.disa.mil/D4/diioss/nexgenlbchar.html (large business vendors) or http://www.disa.mil/D4/diioss/nexgensbchar.html (small business vendors). Customers can also contact Contracting Officers at (703) 681-0923/ DSN 761, (703) 681-1250/ DSN 761 or (618) 229-9710/ DSN 779.

What is the best process to use this contract?
Task order guidelines at the above web site reflect easy, step-by-step instructions and sample documents showing how to assemble a requirements package. Average processing time is 16 to 21 calendar days.

Vendors:
Northrop Grumman Information Technology
Science Applications International Corporation (SAIC)
SRA International Inc.
Artel Inc.
Femme Comp Inc.
FGM Inc.
Pragmatics Inc.
AC Technologies

Pacific Theater Exercise Contract (PACTEX II)

The Pacific Theater Exercise contract (PACTEX II) provides services to plan, design and operate telecommunications networks and information technology systems for military exercises, simulations and training. The services connect sites in the Pacific to any location in the world. All contractor personnel have SECRET clearances and can surge to support requirements for short periods of time (typically one month to a year).

What can this contract be used for?
Computer Equipment Maintenance
Networking
Telecommunications
Planning and Analysis
Detailed Network Design
Education and Training
Operations Support
Engineering/Scientific Support
Project Management

Who can use this contract?
The Department of Defense (DoD) and other federal agencies.

What is the best source to get information and materials?
Contact Getronics Government Solutions at (808) 266-2350, or go to http://www.getronics.com.

What is the best process to use this contract?
For assistance in developing task orders, contact the Defense IT Contracting Organization-Pacific (DITCO-PAC) at (808) 473- 2733, or go to http://www.ditco.disa.mil/pac.

Vendor:
Getronics Government Solutions

Rose Imaging Inc

Basic Ordering Agreement (BOA)

This BOA (DCA200-00-G-0001) provides a full range of technical support services in the areas of Information Technology.

What can this BOA be used for?
Engineering Design
System Engineering
Information Management
Technical and Training Support
Hardware, Logistics and Maintenance
Engineering Support

Who can use this contract?
The Department of Defense and other federal agencies

What is the best source to get information and materials?
E-mail DITCO Scott at DTS6S@scott.disa.mil.

What is the best process to use this contract?
Step-by-step instructions are available in the Customer Requirements Package Checklist available at the above e-mail address.

Vendor:
Rose Imaging Inc.

Shim Enterprise Inc

Basic Ordering Agreement (BOA)

This BOA (DCA200-01-G-5002) provides a full range of technical support services in the areas of Information Technology.

What can this BOA be used for?
Engineering Design
System Engineering
Information Management
Technical and Training Support
Hardware, Logistics and Maintenance
Engineering Support

Who can use this contract?
The Department of Defense and other federal agencies

What is the best source to get information and materials?
E-mail DITCO Scott at DTS6S@scott.disa.mil.

What is the best process to use this contract?
Step-by-step instructions are available in the Customer Requirements Package Checklist available at the above e-mail address.

Vendor:
Shim Enterprise Inc.

Sun Support Total Enterprise Warranty (SSTEW)

Blanket Purchase Agreement (BPA)

The SSTEW BPA (DCA200-02-A-5011) offers extended warranty, maintenance, education and professional services for all SunMircosystems® products.

What can this contract be used for?
Sun Professional Services
Sun Educational Services
Dynamic Systems' Integration Services
The following SunSpectrum Support Services: Platinum, Gold, Silver, Bronze, Hardware Only, Software Only Support Program (SWON) and SunClient

Who can use this contract?
The Department of Defense and the Coast Guard

What is the best source to get information and materials?
Go to www.sstew.com or e-mail DITCO Scott at DTS6S@scott.disa.mil.

What is the best process to use this contract?
Step-by-step instructions are available in the Customer Requirements Package Checklist available from the above e-mail address.
External contracting agencies may place orders directly against this BPA by viewing the above web site or by sending an e-mail requesting a copy of the BPA to the above e-mail address.

Vendor:
Dynamic Systems

VCI Inc

Basic Ordering Agreement (BOA)

This BOA (DCA200-99-G-0002) provides a full range of technical support services in the areas of Information Technology.

What can this BOA be used for?
Network Engineering Design/Implementation
System Engineering
Information Management
Technical and Training Support
Hardware, Logistics and Maintenance
Engineering Support

Who can use this contract?
The Department of Defense and other federal agencies

What is the best source to get information and materials?
E-mail DITCO Scott at DTS6S@scott.disa.mil.

What is the best process to use this contract?
Step-by-step instructions are available in the Customer Requirements Package Checklist available at the above e-mail address.

Vendor:
VCI Inc.